



NEWS RELEASE
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METALCRAFT ENTERPRISES SEEKS ISO REGISTRATION

New Haven, Missouri – August 3, 2006 – Metalcraft Enterprises of New Haven has begun efforts to achieve ISO 9001:2000 registration according to Mike Forbes, company operations manager.

Metalcraft Enterprises was founded in 1951 and has been a subsidiary of Tubular Steel, Inc. since 2004.

Its first products were camping tent frames made from aluminum tubing. The company is now a full service mass production shop specializing in making tubular metal parts, weldments and assemblies. It designs and builds parts used in many products, including lawn, garden, sports, recreational, food service, agricultural, construction and fitness equipment as well as household, automotive, janitorial and marine products.

Some typical products include weed trimmer and lawnmower handles, display stands and parts and chair and truck mirror frames.

To earn ISO registration, the company will have to meet a set of comprehensive quality management system requirements. “It’s like a doctor passing the medical boards or a lawyer passing the bar,” Forbes said.

ISO 9001:2000 is an international standard that focuses on quality management and is recognized and respected throughout the world. It addresses what a company must do to enhance customer satisfaction by meeting all customer and regulatory requirements and to continually improve in these areas.

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“By seeking registration, Metalcraft Enterprises is demonstrating its commitment to quality and to meeting customer expectations,” Forbes said.

“We serve a broad range of customers in many sectors and our products are of critical importance to them,” Forbes said, “so our quality standards have to be very high.”

During the registration process, Missouri Enterprise Project Manager Mark Kelchner will provide Metalcraft Enterprises with training, documentation preparation and implementation assistance, auditing and on-site support.

Forbes said the company selected Missouri Enterprise to help them with the registration because Missouri Enterprise understands the registration process and will help us avoid false starts and unnecessary work.

Missouri Enterprise is a not-for-profit corporation that provides business and technical assistance to help Missouri companies succeed. It manages the Manufacturing Extension Partnership in Missouri, an Advanced Manufacturing Specialist Training Program (funded by a U.S. Department of Labor grant) a value added agriculture program and one of the state’s Innovation Centers.